# Module 1 – Diversity Training & Lessons Learned



Staff Training Week, TU Darmstadt, July 17th – 19th 2019



















#### Our Goals

- promote sensitive & appreciative interactions
- acknowledge individual differences
- spark self-reflective considerations
- challenge our ways of thinking
- improve our professional practice



## **Diversity**

Dealing with social and cultural differences does not foremost require understanding, but

"accepting ones own limited interpretative capacities" (Rommelspacher 2002: 206)



#### What is Diversity?

Diversity as a social factum, that is scientifically observable and measurable

Diversity as a theoretical concept and conscious dealing with social differences



#### Diversity in Higher Education



# Competition

- Economization & Internationalization of HEIs
- Diversity as an organizational resource
- "Diversity-Management"

## **Antidiscrimination**

- Commitment of HEIs to fullfill social obligations
- Equal opportunities
- Social Inclusion
- (critical) "Diversity policies"



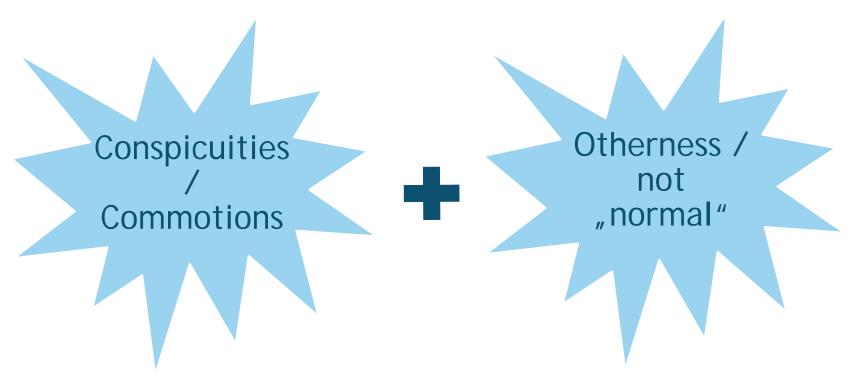
#### Stereotypes

"We are told about the world before we see it. We imagine things before we experience them and those preconceptions govern deeply the whole process of perception"

(Lippmann 1922)



## Stereotypes





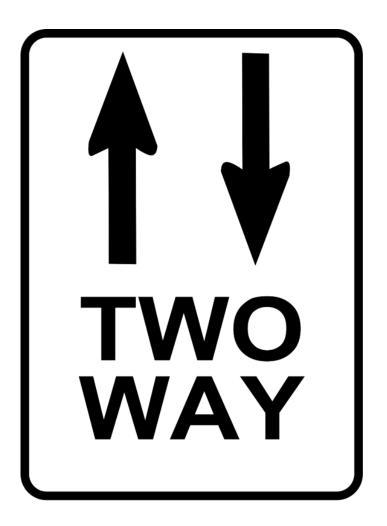
(Baig 2009: 87)

## Self-Reflection











#### Generalizations



- Africa has 54 countries and its inhabitants speak more than 2,000 languages.
- North Africa is as different from South Africa as Germany is to Portugal.



## **Activity: Five Characteristics**

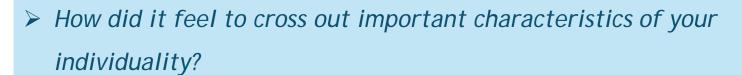
> Think of five characteristics / attributes / categories that you find are most important for your individual personality

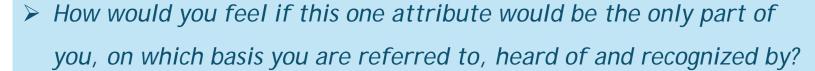




#### **Activity: Five Characteristics**

Think of five characteristics / attributes / categories that you find are most important for your individual personality









#### Activity: Diversity-Rally

- > Go to the tables in other room
- Read the rules on the tables
- You have 5 minutes to learn the rules with your group
- Do not talk to anyone else but your groupmembers
- Wait for further instructions







#### What is the concept of Diversity good for?:

To question why differences make a difference

To raise awareness of stereotypical perceptions and their consequences

reflective attitude

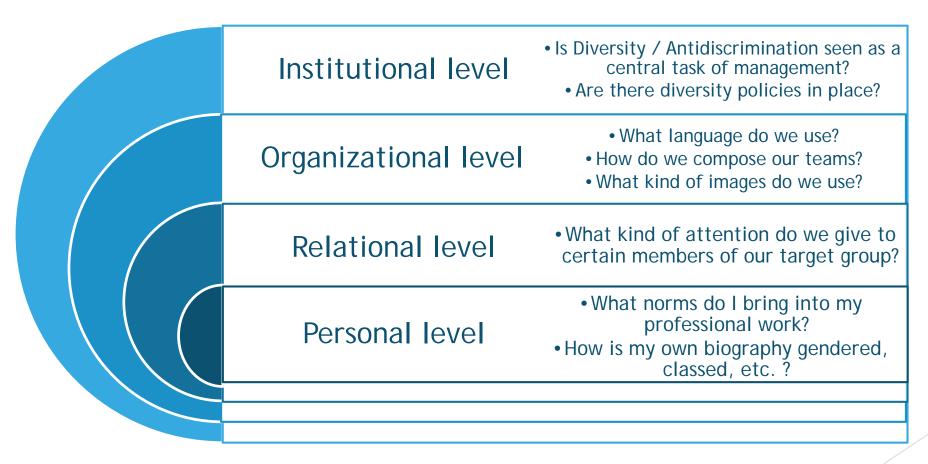




- How we address students
- How we listen to students and react to their needs
- How we conceive strategies and implement offerings



#### Where does Diversity come into effect?:





#### Resources:

Baig, Samira (2009): Diversity sozialpsychologisch betrachtet. In: Abdul-Hussain, Surur / Baig, Samira: Diversity in Supervision, Coaching und Beratung. Facultas, Wien. 61 - 91.

Lippmann, Walter (1922): Public Opinion. Allen & Unwin, London.

Rommelspacher, Birgit (2002): Anerkennung und Ausgrenzung. Deutschland als multikulturelle Gesellschaft. Campus Verlag, Frankfurt am Main.

